

**Q. Where can I pay my bill?**

A. <https://fultonbankebpp.billeriq.com/ebpp/rigidply>

**Q. Do I need a Bill Pay account to make a payment?**

A. No. You can make your First Time Payment using only your Customer ID.

**Q. What is my Customer ID?**

A. On your invoice, your Customer Number is shown under Invoice Number and Invoice Date. It will be the first 6 characters found on your invoice.



**Rigidply Rafters Inc.**  
701 EAST LINDEN STREET  
RICHLAND, PA 17087  
PHONE: (717) 866-6581  
FAX: (717) 866-7237

**INVOICE**

INVOICE NUMBER: I-123456  
INVOICE DATE: 4/10/2025  
CUSTOMER NUMBER: 123456  
CUSTOMER PHONE: (555) 555-5555  
SALES PERSON: CRYSTAL HIGH  
PAGE: 1

**SOLD TO:**

XYZ CONSTRUCTION CO.  
123 BUMBLE BEE DRIVE  
TIMBUCKTOO, PA 12345

**SHIPPED TO:**

XYZ CONSTRUCTION CO.  
123 BUMBLE BEE DRIVE  
TIMBUCKTOO, PA 12345

**Q. Can I make a payment for multiple invoices?**

A. You will have the option to pay a singular invoice, or multiple invoices. Note: You cannot make a payment to Richland, PA and Oakland, MD in the same transaction.



\* Required Fields

Home

<p>* Name</p> <input type="text"/>	<p>Phone</p> <input type="text" value="(optional)"/> <input type="button" value="Mobile"/>	<p>* Payment Amount</p> <p>\$ <input type="text"/></p> <p>Please select the type of payment you are making. Include the invoice numbers using the pencil icon.</p> <div style="border: 1px solid black; padding: 2px;"> <p>Select Option</p> <p>Select Option</p> <p>01-Single Invoice</p> <p>02-Multiple Invoices</p> <p>03-Down payment</p> </div> <p>information</p> <p><a href="#">Enter</a></p>
<p>* Email</p> <input type="text"/>		<p>* Pay Date</p> <p><input type="text" value="4/21/2025"/> <input type="button" value="Calendar"/></p> <p>Please select your invoice location:</p> <p><input type="text" value="Select Please select your invoice location:"/></p>

[Continue to Payment](#)

**Q. What do I enter for my Biller Invoice No ?**

A. The Invoice number is found on the top right of your invoice. If you are paying multiple invoices please use a comma ( , ) to separate the invoice numbers. Richland, PA and Oakland, MD invoices cannot be paid in the same transaction.



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**Q. Can I use a credit card to pay an invoice?**

A. You can pay your invoice by contacting the office using the telephone number list on your invoice. There will be a 3% surcharge for all credit card transactions.



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**Rigidply Rafters Inc. of MD**

1283 JONI MILLER ROAD  
OAKLAND, MD 21550  
PHONE: (301) 334-3977  
FAX: (301) 334-9289

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**Q. Should I create a Login ID?**

A. Save time by creating a Login ID – After making a payment, use the Enroll link on the Payment Confirmation page. This will automatically secure your business and payment information by prompting you to create a password. You will be able to pay bills and review electronic (ACH) payment history all in one place.

**Q. Is my bank information secure?**

Bank information is stored in an encrypted format. The data is encrypted upon entry on the website - and with the advanced encryption standard into the database - so it is encrypted both in motion and at rest.

All internet traffic is also secured, and passwords are stored one-way for further customer protection.

**Q. What if I forgot my password?**

A. Enrolled users should utilize the Password Help option from the landing page. The system will prompt you for your login ID and email address. An email with a link to reset the password will be sent. The link will expire after 24 hours.

**Q. What if I am “locked out” or “disabled” and cannot login?**

A. If you enter the incorrect password for your Login ID consecutive times, your account will be locked after the 3rd failed attempt. This is to keep your account safe. If you encounter this error message, contact Rigidply, PA, Dan Martin @ 717-866-6581 ext. 106 or email danmartin@rigidply.com.